# Paris D Hunter

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#### PROFESSIONAL SUMMARY

Experienced process-oriented Product Owner with 5+ years of business/system analyst experience who turns discovery into delivery. Led 284 feature launches, lifted velocity 40% over two years, and cut internal support friction by 90%+ via workflow automation. Comfortable owning backlog, story quality, cross-team releases, and reporting in regulated health tech environments with a focus on workflow automation of internal systems and tools.

### **SKILLS**

Python | SQL | AWS | Agile Methodologies | JIRA | Confluence | APIs | Webhooks | Data Mapping | Large Language Models (LLMs)

#### **EXPERIENCE**

Lingraphica November 2022 – Present

Product Owner / Business Systems Analyst

Remote

- Drove 284 features from discovery through deployment across Sales, Marketing, Operations, RCM, Clinical Support; maintained two+ sprints of "ready" work and clear acceptance criteria.
- Increased sprint velocity by 40% over two years by tightening story quality, right-sizing work, and setting measurable sprint goals with the Scrum Master.
- Partnered with Engineering to ship 884 stories (Jan 2023–Jan 2025); co-owned prioritization, sequencing, and release readiness for internal systems and CRM enhancements.
- Eliminated 90%+ internal support tickets & cross-team syncs by designing standardized, auto-generated HubSpot decision notes (custom code, 30+ dynamic criteria) clarifying deal assignment across 17 Clinical Documentation Specialists.
- Implemented multiple Jira/Confluence dashboards to align product managers, executives and other SMEs which reduced meeting length by 50% by increasing transparency and status of internal system requests.
- Created a user-centric design resource page by integrating Amazon Web Services (AWS) S3 with Tettra, providing employees access to 63 patient Portal forms reducing average retrieval time by 90% and eliminating version-control issues.
- Shipped internal automations that shortened feedback loops and raised acceptance on first pass.

## Philadelphia Museum of Art

May 2017 - November 2022

IT Systems Analyst

Philadelphia, PA

- Developed inventory apps to manage Apple hardware during JAMF rollout saving \$2,600 annually in licensing costs by slashing the number of devices by 50%.
- Engineered a Python-based Password Generator which shrunk manual work by 50% while improving VPN account setup speed and accuracy.
- Streamlined hardware upgrade scheduling process cutting cycle times for hardware upgrades from 7 days to 2 days.

#### **EDUCATION & CERTIFICATIONS**

Certified Scrum Product Owner (CSPO) Microsoft Certified: Azure Fundamentals December 2023 October 2022

Widener University August 2007

■ Bachelor's Degree in Communications — Advertising and Public Relations

Chester, PA